



Complaint Number: 11229873

Vehicle Identification Number [REDACTED]

Your Vehicle's Make Model and Model Year: FORD ESCAPE HYBRID 2008

7/7

Note: Your VIN, make, model, and year are all protected under the Privacy Act.

What part of your car was affected? Brakes

What happened?

As I was driving about 40 mph in my 2008 Ford Escape Hybrid, the ASB and brake warning light came on and brakes weren't functioning properly. I was able to carefully drive it home, 5 miles. After the car sat for a short time it was started and the warning lights were not on and it drove normally. I took it to ford garage where they said the HCU malfunction and it needed replaced. The HCU problem seems to be a common problem with hybrids and vary expensive to fix and dangerous if not fixed. It's been at the local Ford garage for over 7 weeks and they can't bleed the brakes to finish the repair. Also, when they told me they couldn't bleed the brakes, I need to replace the master cylinder. That did not fix the problem of bleeding the brakes. At least it's safe sitting at the Ford garage and not being driven. Ford should recall their HCUs

When did this happen? 05/17/2019

Was there a Crash? No

Was there a Fire? No

Was there an injury or fatality? No

How fast were you going? (in mph) 40

About how many miles were on your vehicle at the time of the incident? 110000

First Name: Robert

Last Name: Valentine

Email: jimbo01@windstream.net

Address 1: 285 Taylor Dr

Address 2:

City: Lexington

State : KENTUCKY

ZIP Code : 40511

Phone: 8592544762 Ext. :

Alt. Phone:

1200 New Jersey Avenue, SE, West Building Washington DC 20590 USA 1.888.327.4236 TTY 1.800.424.9153